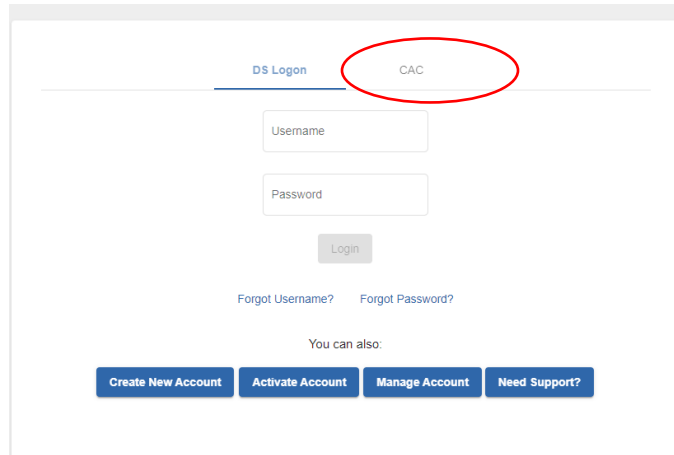


Patient Portal: Active Duty

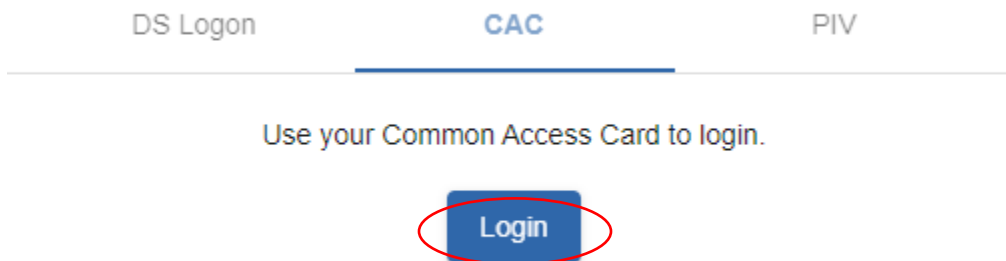
These directions are for accessing the Patient Portal with your Common Access Card (CAC)

1. Go to the following link: <https://myaccess.dmdc.osd.mil/identitymanagement/app/login>
2. Select "CAC"



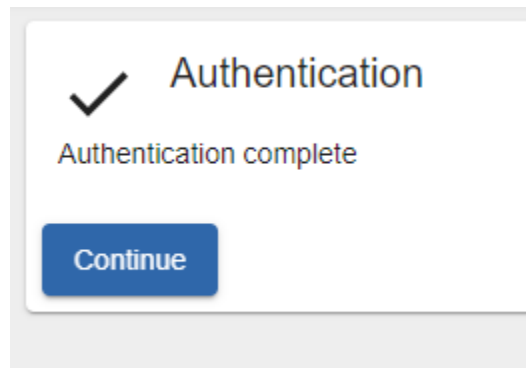
The screenshot shows the login interface with two tabs: "DS Logon" and "CAC". The "CAC" tab is selected and circled in red. Below the tabs are input fields for "Username" and "Password", a "Login" button, and links for "Forgot Username?" and "Forgot Password?". At the bottom, there are four buttons: "Create New Account", "Activate Account", "Manage Account", and "Need Support?".

3. Select "Login" and choose the appropriate certificate



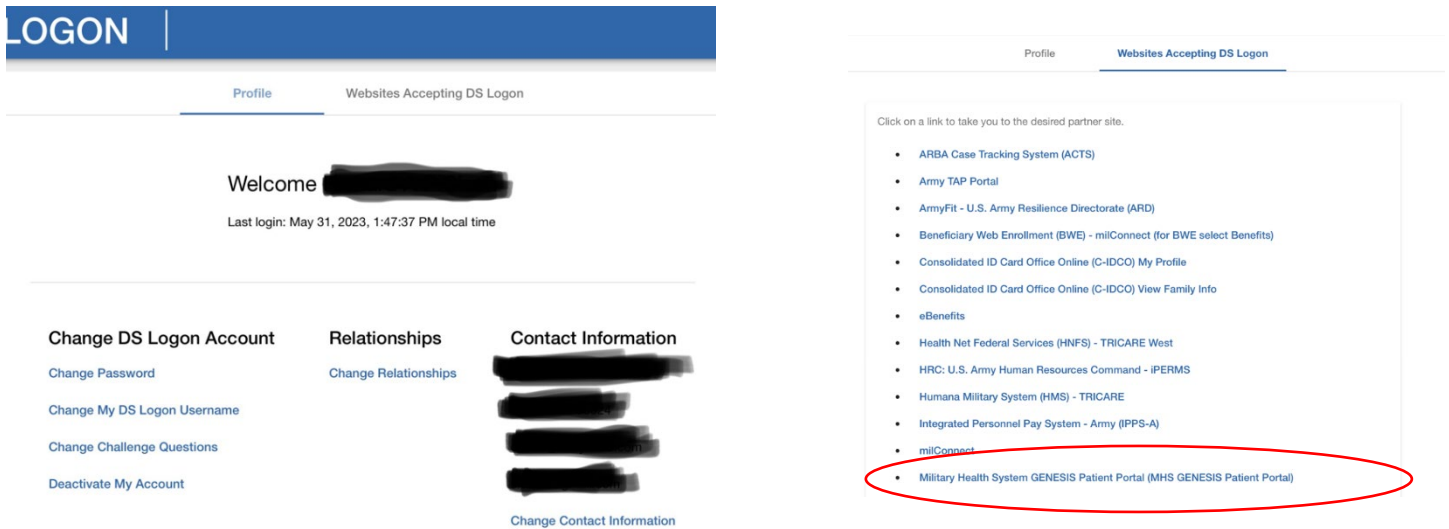
The screenshot shows the login interface with three tabs: "DS Logon", "CAC", and "PIV". The "CAC" tab is selected. Below the tabs, the text "Use your Common Access Card to login." is displayed. A "Login" button is circled in red.

4. Select Continue

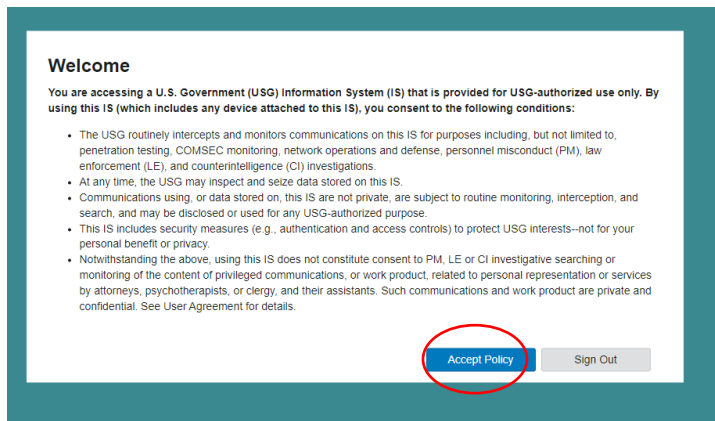


The screenshot shows a confirmation screen with a checkmark icon, the text "Authentication", and "Authentication complete". A blue "Continue" button is located at the bottom.

5. This page may appear. If it does not, please go to step 6. If it does, please select “Websites Accepting DS Logon” and then select “Military Health System GENESIS Patient Portal (MHS GENESIS Patient Portal)” on the following page. This will take you back to a log on page, which you will sign in with your CAC again.



6. Select “Accept Policy”



7. You can now access the Patient Portal.

For any issues or concerns, please contact 1-800-368-3665.